

When you visit Culver Square, it may look a little different to normal, including one way systems, queuing outside stores and extra security staff, these are new measures we have put in place to help everyone shop with confidence. Don't let it worry you - we have put together this handy guide to read before visiting the centre so that you know what to expect.

Which stores are open in Culver Square?

Keep an eye on our [website](#) and [social media](#) to find out when your favourite store is opening.



Play your part, stay apart

We kindly ask that you play your part and respect other people's space when visiting Culver Square and shopping in our stores. We have implemented a one-way system on entering the shopping centre to help with the social distancing. We ask that you follow the signage on entering and inside the centre.



Has the cleaning of the centre been increased?

Yes, an enhanced cleaning pattern has been implemented to ensure that the centre is regularly cleaned.



Are the toilets open?

Yes, the toilets are open however we have implemented social distancing measures inside the toilets. We have provided hot water and soap so that you are able to clean your hands.



Are there any additional hand sanitiser stations in the centre?

Yes, we have installed hand sanitisers at the entrance to the centre. In addition, each store will also have hand sanitisers before you enter.



Is there a limit on the number of people that can be in the centre at one time?



We will closely monitor the number people in the centre and if we feel the numbers are too high for you to safely social distance, we may temporarily close the entrances to the centre.

Can we use the bins in the centre?

Yes, the bins are still available to use and are being cleaned regularly.



Are your coffee shops open for takeaways?

Please keep an eye on our [website](#) for details of which coffee shops are offering takeaway.



Will there be public seating in the centre?

Yes, but the number of seats has been reduced to allow social distancing. As the seating is limited if someone else has a greater need than you please be kind enough to give up your seat.



Do I have to wear a facemask in the centre?



In accordance with government guidelines, you are required to wear a face covering in all shops in our shopping centre. If you choose not to wear one any of the retailers are within their rights to refuse you entry into their shop. We will be adhering to the guidelines issued by the government on those that do not need to wear face coverings.